



Release Notes

Email Manager 6.2.1



Version Management

Version History

Version	Date	Author	Distribution
1.0	27 th March 2017	B Clark	Service Release

Related Documents

The related documents are located in the [Alterian product help](#).

Name

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1 Introduction

This document provides a summary of the changes introduced in Email Manager 6.2.1

1.1 Overview of changes

Email Manager 6.2.1 is a service release for Email Manager 6.2.0. This release includes improvements to Email Manager lists deletion and to list and Smartlist queries where events are included.

1.2 Important Upgrade Considerations

There are no important factors to be considered before upgrading to this release.

Information	Related document
The Email Manager 6.2.0 Delphi client <i>will not be</i> updated for this release.	n/a

1.3 Prerequisites

Email Manager 6.2.0

1.4 Supported Platforms

Email Manager 6.2.1 has been tested and is supported on the following:

Client

- Windows 7[©]
- Windows 8[©]

Other

- Microsoft Internet Explorer must be installed on the client machine

2 Client Installation

This release only contains backend improvements and therefore the client will not upgrade.

3 Updates included in Email Manager 6.2.1

3.1 New Features

- Email Manager and Campaign Manager, when integrated, will be able to pass product version information back and forth. This mechanism will allow the provision of version specific product improvements in the future. The Campaign Manager updates to allow this to occur are currently due in Campaign Manager 5.1.9.

3.2 Enhancements and Fixes

- List deletion within Email Manager has been improved. Previously when a list was deleted the user needed to wait until all elements of the list were cleaned up before they could perform a new action. This could take a long time for larger lists. From 6.2.1 onwards the deletion occurs separately as a background operation allowing the user to continue working with Email Manager.
- Prior to 6.2.1 an aborted deployment could be reactivated if a drop folder linked to the deployment was reused. This has now been changed and the deployment remains aborted.
- List and Smartlist queries could take a long time to run on accounts with large amounts of data. Performance improvements have been made to these queries. Specifically queries that utilize Email Manager event data (opens, clicks etc.) in some form should benefit from the changes.
- Sending very large email creatives can have a negative impact on your deliverability and the user experience of the email recipients. It can also negatively impact on Email Manager performance. Internal monitoring has been introduced that will highlight creatives (or creatives with large images) over the optimal size.

4 Known Issues

Bug 52680: - Existing issue. The Deployment Manager list total can be incorrect when using a single drop folder mapped to multiple existing deployments

See Existing Known Issues in the [Alterian product help](#) for a full list.

5 Issue and Problem Reporting

Before contacting Technical Support, please have the following information available:

- Contact number
- Problem description
- Symptoms
- If possible, give instructions on how to re-create the problem.
- Known causes
- Product information
- Software and hardware versions
- Be ready to send logs, data files or other relevant information.

Report any issues arising from this version of the application to:

<https://alterian.atlassian.net/>.